

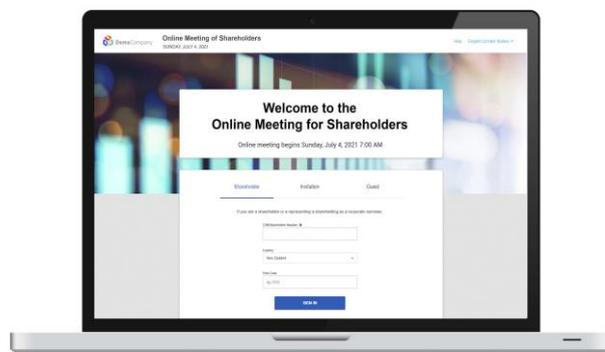
HOW TO PARTICIPATE IN OUR VIRTUAL (HYBRID) MEETING

Attending Santam Limited’s 2024 AGM online

Our virtual 2024 Annual General Meeting (“the meeting”) provide you with the opportunity to participate online, using your smartphone, tablet or computer.

You will be able to view a live webcast of the meeting, ask questions and submit your votes in real time.

You will need the latest version of Chrome, Safari, Edge or Firefox. Please ensure your browser is compatible.



Visit <https://meetnow.global/za>



Access

Access the online meeting at <https://meetnow.global/za>, select the applicable meeting from the drop-down option.

Click “JOIN MEETING NOW”.

If you are a Shareholder:

Select 'Invitation' on the login screen and enter the applicable information included in the email received from noreply@computershare.com.

Accept the Terms and Conditions and click “CONTINUE”.

If you are a guest:

Select “Guest” on the login screen. As a guest, you will be prompted to complete all the relevant fields, including title, first name, last name and email address.

Please note, guests will not be able to ask questions or vote at the meeting.

If you are a Proxy Holder:

You will receive an email invitation the day before the meeting to access the online meeting. Click on the link in the email invitation from noreply@computershare.com to access the meeting.



Contact

If you have any issues accessing the website, please email proxy@computershare.co.za.



Navigation



When successfully authenticated, the home screen will be displayed. You can watch the webcast, vote, ask questions, and view meeting materials in the documents folder. The image highlighted blue indicates the page you have active.

The webcast will appear and begin automatically once the meeting has started.



Voting

Resolutions will be put forward once voting is declared “open” by the Chair. Once the voting has opened, the resolution and voting options will appear.

To vote, simply select your voting direction from the options shown on screen. You can vote for all resolutions at once or by each resolution.

Your vote has been cast when the green tick appears. To change your vote, select “CHANGE YOUR VOTE”.



Q&A

Any eligible Shareholder/Proxy attending the meeting remotely is eligible to ask a question.

Select the “Q&A” tab and type your question into the box at the bottom of the screen and press “SEND”.