

## Takealot Voucher campaign Terms and Conditions

Terms and Conditions applicable:

- This campaign/promotion is open to all South African residents that are 18 (eighteen) years and older, residing in South Africa, who are in possession of a valid identity document, passport, or other documentary proof of South African residency.
- Participation in this campaign/promotion constitutes acceptance of, and an agreement to comply with these Terms and Conditions.
- This campaign / promotion only applies to Santam Limited (“Santam”) personal lines products.
- This campaign/promotion only applies to new business.
- This campaign/promotion will run until 30 January 2025.
- The Takealot voucher offer will only apply if the participant shares their existing policy schedule\* from their current insurer with Santam, reflecting their current premium for the cover quoted on.
- Should the participant’s existing policy schedule be up for renewal within 60 days from the date of requesting the quote, the renewal/updated policy schedule reflective of the updated premium should be submitted for comparison.
- The vehicle(s) or building(s) or contents insured (whichever is applicable) with the participant’s current insurer must have been insured for at least the past 36 months at the respective insurer.
- The person or regular driver of the vehicle, where different to the policy holder, must not have had any vehicle, building or contents claims in the past 36 months and must have been insured with the same insurer for the past 36 months.
- Santam will quote on a like for like basis to ensure that the quoted items, types of cover on the quoted items and excesses, are comparable to the existing cover held by the participant, in order to enable Santam to compare premium.
- Santam will compare its quote to the participant’s current premium reflected in the existing policy schedule provided by the participant.
- Where Santam cannot match the participant’s current premium, the participant will be eligible to be issued with a Takealot voucher.
- A participant who is eligible to be issued with a Takealot voucher must provide their full valid details which are their contact number, identity number and their valid mobile number to Santam.
- Takealot vouchers will be issued to eligible participants within 3-5 working days from the day which the participant made the call to Santam, provided that Santam has received the existing policy schedule within 2 days from the day that the participant made the call.
- The Takealot vouchers will be shared digitally via SMS and can be redeemed via the link supplied.
- Vouchers are not transferable to another person’s details not reflected on the existing policy schedule.
- Santam’s decision to issue the Takealot vouchers to eligible participants does not rely on the taking up a Santam policy.

***\*Disclaimer:*** By submitting your policy schedule, you consent to us securely sharing and using the schedule to train our quote ingestion tool, to help improve its accuracy.

- By participating in this campaign/promotion, participants consent to the processing of their personal information by Santam and its service providers, insofar that it is necessary to give effect to the campaign/promotion. Protecting participants' personal information is important to Santam. For more information, please refer to the Santam Privacy statement on [www.santam.co.za](http://www.santam.co.za).
- Santam is entitled to change or terminate the campaign/promotion without notice, if deemed necessary in its sole discretion. In the event of such change or termination, participants agree to waive any rights that they may have in respect of this campaign/promotion and acknowledge that they will have no recourse against Santam, its suppliers, or agents.
- Any violation or attempted violation of any of these Terms and Conditions, or any participant who acts or has acted in a dishonest or unethical manner to gain a benefit under this promotion/campaign, will result in immediate disqualification of the participant. Any reward issued will be forfeited and/or reversed and/or returned to Santam upon request.
- A copy of these rules can be found on the following website [www.santam.co.za](http://www.santam.co.za).
- Neither Santam, its agents, service providers, suppliers, associated companies, nor any directors, officers, or employees of such, shall be liable for any loss or damage, whether direct, indirect, consequential, or otherwise arising from any cause whatsoever, which may be suffered by the participant.

The following are not eligible for the campaign / promotion:

**Existing Santam clients.**

- Any person who requests a commercial quote.
- Non-qualifying participants who have not produced a qualifying active personal insurance policy schedule.
- Where a vehicle is being quoted, and the regular driver of the vehicle has had a vehicle claim in the past 36 months.
- Any person whom a Santam quote is still within the validity period has have been prepared prior to the publication date of these Terms and Conditions, irrespective of the quote request date and/or qualification detail, do not qualify to participate in this campaign/promotion.
- Any person who has had a policy cancelled by Santam in the past 36 months.
- Any person who is deemed an unacceptable risk as determined by Santam's underwriting criteria.

These Terms and Conditions are subject to change at any time at the discretion of Santam